

**Alaska:**

After first contacting PreCash, Inc. at 1-877-847-2266, if you still have an unresolved complaint or concern regarding PreCash, Inc., its Authorized Delegate, or the money services activity conducted, you should contact the State of Alaska, Department of Commerce, 550 West 7th Avenue, Suite 1850, Anchorage, Alaska, 99501, (907) 269-4594.

Arizona:

PreCash, Inc. ("Licensee") has a Money Transmitter License, MT-0909184 issued by the Arizona Department of Financial Institutions. Licensee designates as its Authorized Delegate by contract under Title 6, Chapter 12, Article 1, Arizona Revised Statutes [Authorized Delegate Name] at [address of delegate] effective [Date]. For consumer complaints or questions, please contact: Arizona Department of Financial Institutions, 2910 North 44th Street, Suite 310, Phoenix, Arizona, 85018, (602) 255-4421.

Arkansas:

After first contacting PreCash, if you still have an unresolved complaint regarding our money transmission activities, please direct your complaint to the Arkansas Securities Department, 201 E. Markham, Suite 300, Little Rock, AR 72201. The Telephone number is (501) 324-9260 and the website is: <http://banking.arkansas.gov/>

California:

If you have any complaints with respect to any aspect of the money transmission activities conducted by our authorized agent, you may contact the California Department of Business Oversight at its toll free telephone number 1-866-275-2677, file online at <https://docqnet.dbo.ca.gov/complaint/> or submit by mail to the Department of Business Oversight, Attn: Consumer Services, 1515 K Street Suite 200, Sacramento, California 95814. If you would like to contact PreCash regarding services provided by our authorized agent, you may call PreCash at 1-877-847-2266.

RIGHT TO REFUND

You, the customer, are entitled to a refund of the money to be transmitted as the result of this agreement if PreCash, Inc. does not forward the money received from you within 10 days of the date of its receipt, or does not give instructions committing an equivalent amount of money to the person designated by you within 10 days of the date of the receipt of the funds from you unless otherwise instructed by you.

If your instructions as to when the moneys shall be forwarded or transmitted are not complied with and the money has not yet been forwarded or transmitted, you have a right to a refund of your money.

If you want a refund, you must mail or deliver your written request to PreCash, Inc., 5120 Woodway Drive, Suite 6001, Houston, TX 77056. If you do not receive your refund, you may be entitled to your money back plus a penalty of up to \$1,000 and attorney's fees pursuant to Section 2102 of the California Financial Code.

Colorado:

Entities other than FDIC-insured financial institutions that conduct money transmission activities in Colorado, including the sale of money orders, transfers of funds, and other instruments for the payment of money or credit are required to be licensed by the Colorado Division of Banking pursuant to the Money Transmitters Act, Title 12, Article 52, Colorado Revised Statutes. If there are questions or concerns regarding a transaction with a licensee, please contact the Colorado Division of Banking at (303) 894-7575 or by mail at:

Colorado Division of Banking
1560 Broadway, Suite 975
Denver, Colorado 80202

Consumer Complaints should be in writing, providing as much detail as possible. Please include the following information:



- The name of the institution and the name of any person(s) at the institution with whom the complaint has had contact. Include the telephone numbers and addresses.
- A complete description of the complaint and any efforts that have been made to resolve the complaint directly with the institution.
- Copies of any available documentation supporting the complaint and efforts toward a resolution.
- Any suggestions regarding a preferred solution of the complaint.

Florida:

[Authorized Vendor's Name] is a duly authorized vendor of PreCash, Inc. located at 5120 Woodway Drive, Suite 6001, Houston Texas 77056. PreCash, Inc. holds a valid and existing license issued by the Office of Financial Regulation for the State of Florida pursuant to Chapter 560 of the Florida Licensing of Money Services Business. If you have any complaints regarding our authorized vendor, contact PreCash at 1-877-847-2266. PreCash is licensed by the Florida Office of Financial Regulation.

Georgia:

[Agent Name] is conducting money transmission on behalf of PreCash, Inc. If you have a complaint or concern regarding the money transmission services, you may contact us toll-free at 1-877-847-2266. For unresolved complaints, you may contact the Department of Banking and Finance for the State of Georgia at: 2990 Brandywine Road Suite 200, Atlanta, Georgia 30341 or by phone at (888) 986-1633.

Illinois:

If after first contacting **PreCash, Inc.** at **1-877-847-2266**, you still have an unresolved complaint or concern regarding PreCash, Inc., its Authorized Seller, or the money services activity conducted, please contact the Illinois Department of Financial Institutions, toll free at (877) 710-5331 for suspected violation of the Illinois Transmitters of Money Act.

Maryland:

The Commissioner of Financial Regulation for the State of Maryland will accept all questions or complaints regarding an Authorized Delegate of the licensee, PreCash, Inc., 5120 Woodway Drive, Suite 6001, Houston, Texas 77056, license #941613, and control number 4505312, at Commissioner of Financial Regulation for Maryland, 500 North Calvert Street, Room 402, Baltimore, Maryland, 21202-3651, or by phone at: (410) 230-6100 or toll free at: 877-634-6361.

Minnesota:

To report fraud or suspected fraud in connection with the money transmission services conducted through our Authorized Delegate, you may contact PreCash, Inc. toll-free at 1-877-847-2266.

Mississippi:

[Agent Name] is a duly authorized agent of **PRECASH, INC.** located at 5120 Woodway Drive, Suite 6001, Houston Texas 77056. PreCash, Inc. holds a valid and existing license issued by the Commissioner of Banking and Consumer Finance for the State of Mississippi pursuant to Chapter 15 of the Mississippi Money Transmitter Act.

CONSUMER NOTICE - If you have any complaints regarding our authorized agent, contact PreCash at 1-877-847-2266. PreCash is licensed by the Mississippi Department of Banking and Consumer Finance.

Nevada:

At every authorized Agent's place of business, at all times, a schedule of the consumer rates charged for the sale or issuance of checks and receipt for transmission of money or credits should be posted.

New York:

PreCash, Inc. is licensed as a Money Transmitter by the New York State Department of Financial Services and is subject to supervision and regulation by the New York State Department of Financial Services and must exercise



reasonable supervision over its agents and subagents to insure compliance with applicable laws, rules and regulations with regard to money transmission.

For all questions or complaints about this Agent, please contact PRECASH, INC. toll-free at: 1-877-847-2266 or by mail at: 5120 Woodway Drive, Suite 6001, Houston, Texas 77056. PRECASH is licensed and regulated by the New York State Department of Financial Services under License #MT101573.

If, after first contacting PreCash, you still have an unresolved complaint regarding our money transmission activities, please direct your complaint to the New York Department of Financial Services, Consumer Assistance Unit, One Commerce Plaza, Albany, NY 12257 or to fax # (212) 480-6282.

PreCash is liable for payment non-delivery or delayed delivery beyond the delivery date caused by the negligence of PreCash and/or its authorized agent. For questions about a payment or to request a refund, please call 1-866-671-5867.

Pennsylvania:

PreCash, Inc. is a licensed money transmitter by the Commonwealth of Pennsylvania Department of Banking. If you have any complaints regarding our Authorized Delegate, you may contact PreCash, Inc. toll free at 1-877-847-2266.

Puerto Rico:

Authorized Delegate shall display a notice to the public, in such form as prescribed by the rule, that authorized delegate is the authorized vendor of licensee. Pursuant to the "Money Services Businesses Regulatory Act", authorized delegate shall collect the two percent (2%) special charge on every money transmission processed or completed in Puerto Rico. Authorized delegate shall exhibit the Special Charge Model Notice issued by Treasury and disclose the Special Charge on every transaction receipt.

Texas:

PreCash, Inc. ("PreCash") is licensed under the laws of the State of Texas and by state law is subject to regulatory oversight by the Texas Department of Banking. Any consumer wishing to file a complaint against PreCash should contact the Texas Department of Banking.

[Mr Payroll Check Cashing] engages in money transmission and/or currency exchange business as an authorized delegate of PreCash under Chapter 151 of the Texas Finance Code. If you have a complaint, first contact the consumer assistance personnel at PreCash toll-free at 1-877-847-2266. If, after first contacting PreCash, you still have an unresolved complaint regarding money transmission or currency exchange activity; please direct your complaint to the Texas Department of Banking.

Consumers/customers may file complaints with the Texas Department of Banking by contacting the Department through one of the means indicated below:

In person or by U.S. mail:

2601 North Lamar Boulevard, Suite 300

Austin, Texas 78705-4294

Telephone: (877) 276-5554

Fax: (512) 475-1313

E-mail: consumer.complaints@dob.texas.gov

Website: www.dob.texas.gov

[Mr Payroll Check Cashing] se dedica a la transmisión de dinero como un delegado autorizado de PreCash, Inc. bajo el capítulo 151 del código financiero de Texas. Si usted tiene una queja acerca de este servicio, se puede comunicar sin costo a **PreCash, Inc.** al **1-877-847-2266**. Si después de comunicarse con PreCash, Inc., todavía tiene



una queja sobre PreCash, Inc. y su actividad de transmisión de dinero, debe comunicarse con el Departamento Bancario de Texas a través de uno de los siguientes métodos:

En persona o por correo postal al Departamento Bancario de Texas ubicado en 2601 North Lamar Boulevard, Suite 300, Austin, Texas 78705-4294 o por:

Teléfono: 1-877-276-5554 (sin cobro)

Fax: 512-475-1313

Correo electrónico: consumer.complaints@dob.texas.gov

Página de internet: www.dob.texas.gov

Washington:

[Name of Authorized Delegate] is conducting money transmission services on behalf of PreCash, Inc. If you have a complaint about this service, please contact PreCash, Inc. toll-free at 1-877-847-2266. PreCash, Inc. is located at 5120 Woodway Drive, Suite 6001, Houston Texas 77056.